Security

Secure Technology

NETELLER uses the latest technology to provide you with a fast, secure way of transferring funds to and from our merchants and other NETELLER members. The security and integrity of your personal information is our top priority, and in order to protect it, we employ all available measures.

Military-grade encryption is used for the transmittal of all sensitive information, and the information is stored in a highly secured data centre. Highly redundant systems and regular backups are used to ensure that your transaction history remains safe.

Secure Process

At NETELLER we help protect your information by keeping all of your personal information in a secure environment. When you make a transfer to or from any of our merchants, your personal financial information is not shared and your payment method is not disclosed. By using NETELLER, you reduce the possibility of your personal information being exposed over the Internet.

Security Guidelines

In order to protect your NETELLER account, please keep the following guidelines in mind:

1. **Never share your NETELLER Password or Secure ID with anyone.** You will never be asked to disclose your password or Secure ID by a NETELLER representative or anyone affiliated with NETELLER.
2. **Create a secure password by ensuring that it is not easy to guess.** The best passwords are at least 8 characters in length, and combine letters, numbers and symbols. Combining a simple phrase with a couple of significant numbers or symbols is an easy way to create an easy to remember and secure password.
3. **Do not use the same password at NETELLER that you use for other online services.** Using the same password at multiple sites will increase the chances of someone being able to access your account.
4. **Remember to periodically update your password.** By changing your password on a regular basis, you reduce the chance of it being compromised. Also, if you ever suspect that someone might have discovered your password, be sure to reset it as soon as possible.